



2026 Member Engagement Committee Meeting

July 21 – 22, 2026 | Inter-Continental Hotel Chicago | Room Location: Streeterville West

Tuesday, July 21, 2026 (Committee Meeting)

Time (CT)	Agenda Item	Action
8:00 a.m.	<i>Welcome Check-in & Breakfast with Committees & RMs</i>	
9:00 a.m.	Welcome & Call to Order (Chair Laura London) - Roll Call - Approval of February 2026 Minutes - Committee Terms	
9:15 a.m.	Touchstone Energy Update (Josh McGhee & Sandy Flores) - JAM Event Preview - 2026 Dashboard & Engagement Board - Marketing & Recruitment Updates - Member Value & Engagement Reports	Feedback
9:45 a.m.	Program Updates (Josh & Adriene Montalto) - Member Satisfaction Research Portfolio - <i>Touchstone Energy's Learning & Leadership Center (NEW)</i> - LinkedIn Learning - Service Excellence	Feedback
10:15 a.m.	Break	
10:30 a.m.	NEXT 2027 Preview and Topic Brainstorm (Group, Josh McGhee)	Joining Business Development Committee
11:30 a.m.	Co-op Connections Program Enhancements and Changes (Scott)	Joining Business Development Committee
Noon	Lunch (Sponsored by: Lands' End Business Outfitters)	
1:00 p.m.	Program Updates (Cont., Josh) - SHiNE - Pre-Paid Credit Cards - Balloon & Mascots Program	Feedback
1:45 p.m.	New Employee Outreach (Sandy) - CEOs/GMs	Feedback

	- Member Services, Marketing, Communications	
2:00 p.m.	Co-op Champions Network	Feedback
2:30 p.m.	Break	
2:45 p.m.	Committee Roundtable “An Opportunity and a Win”	Feedback
3:30 p.m.	New Business, Old Business and Future Committee Meetings	Feedback
4:00 p.m.	Adjourn	Consent/Approval
5:00 p.m.	JAM Welcome Reception	

Wednesday, July 22, 2026 (General Session)

Time (CT)	Agenda Item
8:00 a.m.	<i>Breakfast (All Groups)</i>
9:00 a.m.	JAM General Session Part A (All Groups)
10:30 a.m.	Break
10:45 a.m.	JAM General Session Part B (All Groups, Workshop Session)
Noon	Lunch (All Groups) Thank you Regional Members & Committee Members!